



**The Area Plan for Aging Services
Fiscal Years 2024-2027**

Agency:

Mailing Address:

Local Telephone:

Toll Free Number:

Fax:

Email:

PSA #:

Counties:

Cities:

Third Year of the Area Plan:

October 1, 2025 through September 30, 2026

Virginia Department for Aging and Rehabilitative Services

TABLE OF CONTENTS

Area Plan

Purpose	3
Part 1: Background of the Area Agency on Aging	4
Mission Statement	5
Governance.....	5
Public Participation.....	5
Summary Source of Funds.....	6
Part 2: Objectives and Strategies.....	8
Identification of Population of Greatest Need	8
Unmet Needs Assessment and Evaluation	10
Serving Low-Income Minority Objectives	11
Alignment with State Plan Goals	12
How Objectives and Strategies inform the Area Plan.....	12
Funding within the Planning and Service Area	13
Service Coordination.....	14
Emergency Preparedness.....	15
Serving Older Native Americans	16
Services to be Provided	17
Waiver Requests	20
Part 3: Title III Services	25
Overview	25
Group 1: In Home	26
Group 2: Access	36
Group 3: Legal Assistance	48
Group 4: Other	50
Group 5: Nutrition	70
Group 6: Disease Prevention and Health Promotion	85
Group 7: National Family Caregiver Support Program	87
Part 4: Title VII Services	106
Group 8: Elder Abuse Prevention.....	106
Group 9: Long-term Care Ombudsman.....	108
Part 5: State General Fund Services	11\$
State Funded Home Delivered Nutrition	1%\$
Care Coordination for Elderly Virginians Program	1%&
Part 6: Other AAA Services	12&
Other Services	12&

PURPOSE

This Area Plan for Aging Services (Area Plan) outlines the scope of aging related services provided by the Area Agency on Aging (AAA) with funding from the Virginia Department for Aging and Rehabilitative Services (DARS). The Area Plan is based on a comprehensive assessment of the demographic characteristics and needs of the older population in the AAA's planning and service area (PSA). AAAs are required to submit their Area Plans to DARS for review and approval.

The Area Plan serves as a roadmap for the AAA's management, administration, service system development, service delivery, and advocacy efforts during the planning period. It aligns services with the principles of the Older Americans Act (OAA), including:

- Promoting and sustaining the independence and dignity of older individuals, particularly those capable of self-care, through home-based services and community support.
- Removing individual and social barriers to economic and personal independence for older individuals.
- Supporting a continuum of care, including long-term care, family support, and community-based services that help older adults live in their homes and communities.
- Ensuring older individuals have the freedom to manage their own lives, can actively participate in planning the services provided for their benefit, and are protected against abuse, neglect, and exploitation.

In developing the Area Plan, the AAA identifies the unique needs of the older population in their community, evaluates the effectiveness of existing services, and sets priorities for current and future service delivery. The Area Plan outlines a broad range of services, such as nutrition programs, transportation, caregiver support, health promotion, and other supportive services. It also demonstrates how the AAA will coordinate services, maximize resources, and ensure accessibility and service availability for all older adults in the PSA.

The Area Plan is a public document, available for review by community members, stakeholders, and other interested parties. This open access promotes transparency by allowing the public to provide feedback and participate in decision-making regarding resource allocation and the prioritization of OAA services.

In Virginia, the Area Plan updated at least every four years to reflect changing community needs, service delivery methods, and funding priorities.

PART 1: BACKGROUND OF THE AREA AGENCY ON AGING

An **Area Agency on Aging (AAA)** is a local organization created pursuant to the Older Americans Act (OAA), which is designated within the Virginia Administrative Code and in contract with the Virginia Department for Aging and Rehabilitative Services (DARS) to develop and administer the Area Plan, as approved, for a comprehensive and coordinated system of services for older persons. Each AAA serves a specific geographic area, known as the planning and service area (PSA). An AAA's PSA is typically a city, county or a group of cities and/or counties. The AAA is tasked with ensuring that the needs of older individuals in that PSA are met through a range of services and programs.

The OAA intends that the AAA be the lead on all aging issues on behalf of all older individuals and family caregivers in the PSA. The AAA performs a broad range of functions, under the leadership and direction of DARS, aimed at developing or enhancing comprehensive, coordinated community-based systems that serve the PSA. Key AAA functions include:

1. **Advocacy**
2. **Planning**
3. **Coordination**
4. **Interagency Collaboration**
5. **Information Sharing**
6. **Monitoring**
7. **Evaluation**

Overall, AAAs serve as the central hub for aging services within their PSAs, ensuring that older adults have access to the resources they need to live independently and with dignity. Their activities are guided by the principles and requirements set forth in the OAA which emphasize the importance of local coordination, responsiveness to community needs, and service integration.

The _____ is a

(Complete legal name of the agency)

- local government
- private nonprofit organization incorporated under the laws of Virginia
- joint exercise of powers organized pursuant to §15.2-1300 et seq. of the Code of Virginia
- multipurpose agency

MISSION STATEMENT

GOVERNANCE

While not included in the Area Plan, Area Agencies on Aging (AAAs) shall make the following documents available to the public upon request:

1. **Governing Board Composition and Bylaws**
2. **Advisory Council Composition and Bylaws**
3. **Governing Board and Advisory Council Meetings, including Public Access**

PUBLIC PARTICIPATION

State the process the agency used to receive public comment and review of the Area Plan and its amendments. Also describe how the AAA Advisory Council was consulted. **Include the date of the public participation period and how the public input influenced the Area Plan process:**

SUMMARY SOURCE OF FUNDS

Each Area Agency on Aging (AAA) must prepare and develop an Area Plan for approval by the Virginia Department for Aging and Rehabilitative Services (DARS). Each plan must provide information and assurances that the AAA will, on the request of the State and for the purposes of monitoring compliance with this Act, (including conducting an audit), disclose all sources and expenditures of funds such AAA receives or expends to provide services to older individuals.

Disclose all funding amounts and sources below:

Estimated Funds for Fiscal Year 2026	
Source	Amount
Department for Aging and Rehabilitative Services	
Older Americans Act (include Nutrition Services Incentive Program or NSIP)	
State General Funds	
Virginia Insurance Counseling and Assistance Program (VICAP); including State Health Insurance Assistance Program (SHIP) and Medicare Improvements for Patients and Providers (MIPPA)	
Respite Care Initiative	
Dominion Energy Senior Cool Care	
U.S. Dept. Of Agriculture – Senior Farmers Market Nutrition Program (USDA-SFMNP)	
Supplemental Nutrition Assistance Program (SNAP) Outreach	
Senior Community Service Employment Program (SCSEP)	
Other State Government Sources	
Dept. of Rail and Public Transportation (DRPT)	
Dept. of Medical Assistance Services (DMAS)	
Dept. of Social Services (VDSS)	
Dept. of Behavioral Health and Developmental Services (DBHDS)	
Virginia Housing (formerly Virginia Housing Development Authority)	
Dept. of Education (VDOE)	
Other Federal Government Sources	
AmeriCorps	
U.S. Centers for Medicare and Medicaid Services (CMS)	
Veterans Administration	

PART 2: OBJECTIVES AND STRATEGIES

IDENTIFICATION OF POPULATIONS OF GREATEST NEED

Area Agencies on Aging (AAAs) must identify populations within their service areas who are at Greatest Economic Need (GEN) and Greatest Social Need (GSN) which should inform the Area Plan to improve service delivery, outreach and resource allocation.

Older Populations with Greatest Need	# of Older Individuals	Data Source(s)
Greatest Economic Need (GEN)		
At or below federal poverty		
Poverty as further defined by the state		
Greatest Social Need (GSN)		
Physical and mental disabilities		
Language barriers		
Cultural, social, or geographical isolation, including due to:		
Racial and ethnic status		
Native American identity		
Religious affiliation		
Sexual orientation		
Gender identity or sex characteristics		
HIV status		
Chronic conditions		
Housing instability		
Food insecurity		
Lack of access to reliable and clean water supply		
Lack of transportation		
Utility assistance needs		
Interpersonal safety concerns		
Rural location		
Any other status that threatens the capacity of the individual to live independently		

In reviewing the data above, provide a general description of the demographic characteristics of the planning and service area (PSA), with specific emphasis on populations of GEN and GSN. Note any data limitations.

UNMET NEEDS ASSESSMENT AND EVALUATION

The Area Agency on Aging (AAA) is required to submit objective, and where possible, statistically valid data on the unmet needs for supportive services, nutrition services, disease prevention and health promotion, family caregiver support, and multipurpose senior centers. The evaluations for each AAA must consider all services in these categories regardless of the source of funding for the services and provide evaluative conclusions based on the data. Unmet needs information can be collected from PeerPlace and any other information for unmet needs that can be identified.

Identify the source(s) of information or data on unmet needs and provide an overview of the information and data, including how that unmet needs information and data have informed the development of the Area Plan.

SERVING LOW-INCOME MINORITY OBJECTIVES

With respect to the previous federal fiscal year, provide the following information:

Number of low-income minority individuals in the service area: _____

Describe the methods and objectives used to address their service needs.

Provide information on the extent to which the Area Agency on Aging met its objectives in the previous federal fiscal year to provide services to low-income minority individuals.

ALIGNMENT WITH STATE PLAN GOALS

The [State Plan for Aging Services](#) (State Plan) establishes five goals for aging services in Virginia. Area Plans must be informed by the State Plan and align with the goals established:

- Unless otherwise stated, the Area Agency on Aging (AAA) confirms that the objectives of this Area Plan align with those in the State Plan.

- The AAA is creating separate goals and objectives that align with the State Plan and are outlined below:

HOW OBJECTIVES AND STRATEGIES INFORM THE AREA PLAN

Briefly describe how the unmet needs assessments, identification of populations of Greatest Economic Need (GEN) and Greatest Social Need (GSN), the State Plan for Aging Services, public participation in the development of this Area Plan, and Area Agency on Aging (AAA) Advisory Council input have informed this Area Plan.

FUNDING WITHIN THE PLANNING AND SERVICE AREA

For Area Agencies on Aging (AAA) that serve more than one locality (i.e. city or county) in Virginia:

Describe plans for how funding will be distributed within the planning and service area (PSA) in order to address populations of Great Economic Need (GEN) and Greatest Social Need (GSN).

SERVICE COORDINATION

The Older Americans Act details information that the Area Agency on Aging (AAA) must provide related to carrying out certain requirements within the Act. This section asks for information based on specific assurances contained within the Act that must be addressed by the AAA in its Area Plan.

Describe how the AAA coordinates with mental health service organizations and agencies to increase public awareness of mental health disorders and remove barriers to diagnosis and treatment for older adults.

Describe how the AAA coordinates with the Virginia Assistive Technology System (VATS), the state assistive technology entity, to increase access to assistive technology options for older individuals.

EMERGENCY PREPAREDNESS

Describe the Area Agency on Aging's (AAA) efforts to coordinate activities and develop long-term emergency preparedness plans with local and state emergency response agencies, relief organizations, and other institutions involved in disaster relief.

SERVING OLDER NATIVE AMERICANS

For Area Agencies on Aging (AAA) that have an Older Americans Act (OAA) Title VI Grantee in the planning and service area (PSA):

Describe the coordination efforts between the AAA and the Tribal Organizations on outreach activities to inform older Native Americans about OAA services and increase service access and provision.

SERVICES TO BE PROVIDED:

Indicate which programs the Area Agency on Aging (AAA) provides with Older Americans Act (OAA) funding by checking the corresponding boxes under Title III Funding Source or with state funding by checking the corresponding box under State General Funds (GF).

The funding sources indicated on this page should align with the Area Plan Budget that is submitted to DARS. Not all sources listed on the Area Plan budget, such as fees and voluntary contributions are included on this page. Some services can only be funded with specific titles of the OAA or with State General Fund (GF); shaded sections in this table indicate a specific program cannot be funded with that specific source. Some required services have been pre-checked. Programs or services marked with OAA funding on this page must have a corresponding service page in Part 3.

Area Plan Services	Title III Funding Source					
Title III Services	B	C1	C2	D	E	State GF
Group 1: In-Home						
Adult Day Care						
Checking						
Chore						
Homemaker						
Personal Care						
Group 2: Access						
Care Coordination						
Care Transitions						
Communication, Referral, Information & Assistance						
Options Counseling						
Transportation						
Assisted Transportation						
Group 3: Legal Assistance						
Legal Assistance						
Group 4: Other Services						
Assistive Technology/Durable Medical Equipment (DME)/Personal Emergency Response System (PERS)						
Consumable Supplies						
Emergency Services						
Title III Employment Service						
Medication Management						
Money Management						
Outreach/Public Information & Education (PIE)						
Residential Repair and Renovation						
Socialization & Recreation						
Volunteer Program						
Group 5: Nutrition						
Congregate Nutrition						
Grab and Go Nutrition						
Home Delivered Nutrition						
Nutrition Counseling						
Nutrition Education						

Group 6: Disease Prevention/Health Promotion						
Disease Prevention/Health Promotion						
Health Education Screening						
Group 7: NFCSP Additional Title III-E Services						
Individual Counseling						
Support Groups						
Caregiver Training						
Respite Voucher						
Institutional Respite						
Other (Respite Services)						
Financial Consultation						
Direct Payments						
Other Supplemental Services						
Title VII Services	B	Elder Abuse	Ombudsman	State GF		
Group 8: Elder Abuse Prevention						
Elder Abuse Prevention						
Group 9: Long-term Care Ombudsman						
Long-Term Care Ombudsman						
State General Fund Services						State GF
State Funded Nutrition Services						
State Funded Home Delivered Nutrition						
Care Coordination for Elderly Virginians Program						
Service Coordination 2						
Service Coordination 1						
Senior Outreach to Services						
Person Centered Options Counseling						
Care Transitions						

Area Plans must incorporate services which address incidents of hunger, food insecurity, and malnutrition; social isolation and physical and mental health conditions. Briefly describe which services the Area Agency on Aging (AAA) will provide that address those.

Area Plans, to the extent feasible, must provide for the furnishing of services under the Older Americans Act (OAA) through self-direction. List the relevant services the AAA will provide through self-direction, if any. If none, indicate that.

Complete this section for all other services that the Area Agency on Aging (AAA) provides that are not funded through the Older Americans Act (OAA) Title III. Programs and services marked on this page must have a corresponding service page completed in Part 6. If additional service pages are needed for this section, they can be found on the [VDA Providers Portal](#).

Other AAA Services	Providing Service
Adult Day Center	
Certified Application Counselors	
Care Transitions	
Community Action Agency (CAA)	
DRPT Transportation	
Emergency Services	
Foster Grandparents	
Home Repair/Modification	
U.S. Housing and Urban Development (HUD) Housing	
Low Income Home Energy Assistance Program (LIHEAP)	
Managed Care Services	
Medicaid Transportation	
Options Counseling	
Program for All-Inclusive Care for the Elderly (PACE)	
Virginia Public Guardianship & Conservator Program	
Retired Senior Volunteer Program (RSVP)	
Senior Community Service Employment Program (SCSEP; OAA Title V)	
Senior Companions	
Senior Cool Care	
Senior Farmers' Market Nutrition Program	
Senior Medicare Patrol	
Supplemental Nutrition Assistance Program (SNAP) Benefit Counseling	
Virginia Insurance Counseling and Assistance Program (VICAP)	
Weatherization	

WAIVER REQUESTS

MINIMUM ADEQUATE PROPORTION WAIVER

As permitted by the Older Americans Act (OAA), the Virginia Department for Aging and Rehabilitative Services (DARS) may waive the Minimum Adequate Proportion (MAP) requirement described in 22VAC30-60-100 A through C for any category of services described in 22VAC30-60-100 if the Area Agency on Aging (AAA) demonstrates to DARS that services being provided in such category in the planning and service area (PSA) are sufficient to meet the need for such services.

Public Hearing Requirement for MAP Waiver Requests:

Before an Area Agency on Aging (AAA) requests a MAP Waiver, it must conduct a public hearing as follows:

1. The AAA must notify all interested parties about the public hearing.
2. Interested individuals must be given an opportunity to provide input at the public hearing.
3. The AAA must accept written comments from interested parties for 30 days
4. The AAA must submit a complete record of the public comments along with the MAP Waiver request to DARS.

Indicate which service category a MAP Waiver is requested:

	15% Access Services – defined by the OAA, Section 306(a)(2)(A) as care coordination, communication, referral, information and assistance (CRIA) and transportation.
	5% In-Home Services – defined by the OAA, Section 102(30) as adult day care, checking, chore, homemaker, personal care and residential repair and renovation.
	1% Legal Assistance – defined by the OAA, Section 102(33) as legal advice and representation provided by an attorney including counseling or other assistance by a paralegal or law student supervised by an attorney or counseling or representation by a nonlawyer, where permitted by law.

Public Hearing Date: _____

Provide justification that demonstrates support for this MAP Waiver request. Submit a complete record of the public comments and any supporting documentation for review:

COST SHARING WAIVER

As permitted by Section 315(a) of the Older Americans Act (OAA), the Virginia Department for Aging and Rehabilitative Services (DARS) is permitted to implement cost sharing for all services funded by the OAA by recipients of the services except for the following which is not permitted by the OAA:

1. Communication, Referral, Information and Assistance (CRIA), Outreach/Public Information and Education (PIE), Care Coordination
2. Ombudsman, Elder Abuse Prevention, Legal Assistance, or other consumer protection services
3. Congregate and Home Delivered Meals
4. Any services delivered through tribal organizations

An Area Agency on Aging (AAA) can request a waiver to the DARS cost sharing policy and receive approval if the AAA can adequately demonstrate that –

1. a significant proportion of persons receiving services under the OAA have incomes below the threshold established in DARS policy; or
2. cost sharing would be an unreasonable administrative or financial burden upon the AAA.

As required in the Virginia Appropriation Act, DARS cannot waive cost sharing for programs provided solely with state general funds that are not used as OAA match funds. It is the intent of the Virginia General Assembly that state general funds continue to be subject to a cost sharing program.

The Area Agency on Aging requests a Cost Sharing Waiver:	
	For all services allowed by the OAA
	For one or more specific services identified below

Using the space below: (1) identify the specific services the AAA is requesting a Cost Sharing Waiver for, if applicable; and (2) provide the reason(s) for the Cost Sharing Waiver request, including a detailed explanation that adequately demonstrates the need for a Cost Sharing Waiver. Submit any supporting documentation for review.

ALTERNATIVE FEE SCALE WAIVER

Area Agencies on Aging (AAAs) must adhere to the **DARS Sliding Fee Scale** in use with Older Americans Act (OAA) and state general fund cost sharing programs. If the AAA wishes to request an Alternative Fee Scale Waiver, the AAA must complete the sections below.

As required by the OAA, Virginia cannot permit cost sharing by a low-income older individual if the income of such individual is at or below the federal poverty line.

	The AAA requests an Alternative Fee Scale Waiver
--	---

State the service(s) that an Alternative Fee Scale Waiver is being requested:

--

Provide justification and rationale for the Alternative Fee Scale Waiver request. State if it has been approved by the governing board, when that occurred and/or when the Alternative Fee Scale was last reviewed by the governing board and the current funding source for the service(s). Submit the AAA's proposed Alternative Fee Scale for review.

--

DIRECT SERVICE WAIVER

As required by Section 307(a)(8)(A) and 45 CFR § 1321.65(b)(7), the Area Agency on Aging (AAA) Area Plan shall provide that no supportive services, nutrition services, evidence-based disease prevention and health promotion services, or family caregiver support services will be directly provided by the AAA, unless, in the judgment of the Virginia Department for Aging and Rehabilitative Services (DARS):

1. provision of such services by the AAA is necessary to assure an adequate supply of such services;
2. such services are directly related to the AAA's administrative functions; or
3. such services can be provided more economically, and with comparable quality, by the AAA.

At its discretion, DARS has provided for a categorical approval for all AAAs to directly provide the supportive services of Care Coordination, Communication, Referral, Information and Assistance (CRIA), and Outreach/Public Information and Education (PIE). AAAs should indicate "Yes" under the direct service waiver portion of the service page for Care Coordination, CRIA, and PIE. No additional direct service waiver request is needed for these services.

For all other potential services, DARS will only grant approval for the AAA to provide direct services for a maximum of the Area Plan period. For each new request, the AAA must describe the AAA's efforts to identify service providers prior to a new or renewed waiver's approval.

The AAA must indicate whether it intends to provide a service directly on each service page located in Part 3: Title III Services AND complete a Direct Service Waiver for each service, except for Care Coordination, CRIA and PIE. The Waiver Forms will be included behind each applicable service in Part 3. A blank Direct Service Waiver Form is included on the next page as an example, but the Direct Service Waiver Form is also located in the [VDA Providers Portal](#).

The following factors will be used to consider all Direct Service Waiver requests:

1. **Necessity:** If direct service provision fills a regional service gap. Documentation should include service availability, provider capacity, and geographic coverage.
2. **Administrative Function:** If the services in question are closely linked to the AAA's core administrative responsibilities.
3. **Cost-effectiveness:** Comparison of AAA service delivery versus service provider contracting, assessing efficiency and quality.

DIRECT SERVICE WAIVER FORM

The Area Agency on Aging (AAA) requests a Direct Service Waiver for:

--

Reason for the Direct Service Waiver request (check all that apply):

	Providing services by the AAA is necessary to assure an adequate supply
	Services are directly related to the AAA's administrative functions
	Services can be provided more economically, and with comparable quality, by the AAA

Provide justification for this request. Include any efforts the AAA made to locate a service provider, details regarding the costs of services in the planning and service area (PSA) and any other information relevant for consideration. Include information regarding governing board review and approval. All records related to this request must be maintained for monitoring purposes.

--

PART 3: TITLE III SERVICES

OVERVIEW

Federal Older Americans Act (OAA) regulations (45 CFR § 1321.65(b)(5)) require that the Virginia Department for Aging and Rehabilitative Services (DARS) have policies and procedures regarding Area Agency on Aging (AAA) Area Plan requirements that address the following at a minimum:

The services, including a definition of each type of service; the number of individuals to be served; the type and number of units to be provided; and corresponding expenditures proposed to be provided with funds under the OAA and related local public sources under the AAA Area Plan.

This section is designed to meet the requirements outlined in federal regulations and provide an overview for each projected service the AAA intends to provide. While completing Part 3: Title III Services, refer to the appropriate DARS Service Standards, the Area Plan budget and the information provided in the AAA Area Plan Part 2: Objectives and Strategies.

Unit Type, Total Units, People Served- The unit type as defined in the service standard, number of proposed units to be provided in the plan year and number of proposed people that will be served.

Proposed Expenditure Amount, Funding Source, Match Funding- The proposed expenditure amounts and the funding source for this service and if any of the non-federal funding is being used as Match Funding for federal/OAA funds.

Locality Served- The locations where services will be provided using OAA funds (i.e. cities and/or counties). If a provider is serving all localities, indicate "**ALL**".

Service Provider(s)- The organization/entity actually providing the service whether it be subcontractors or the AAA under an approved Direct Service Waiver.

Entity Type- A service provider that is a For-Profit or Not-For-Profit organization or entity.

Definition of Service- This is a brief general description of the service. This helps explain it to the public who may be unfamiliar with OAA services. The full definition is contained within the DARS Service Standards.

Target Populations- Populations that the AAA will provide services to using OAA funds, with a specific focus on those in Greatest Economic Need (GEN) and Greatest Social Need (GSN). Summarize how the AAA will target OAA services to reach these defined populations (e.g., what action steps or activities will the AAA take to reach individuals with GEN and GSN for the OAA service).

Service Description- A detailed explanation of the service being provided. This includes overall program design and operation, staffing, assessments, program evaluation, monitoring of subcontractors and specifically how the AAA will provide it using OAA funds.

Service Description:

Service Description:

Service: Chore						Direct Service Waiver			
Unit Type	Hours	Total Units		People Served			Yes		No
Proposed Expenditure Amount									
						Funding Source		Match Funding	
						Title III-B			
						Title III-E			
						General Fund- OAA General			
						General Fund- Community Based			
						Voluntary Contributions			
						Fees			
						Total Proposed Expenditures			
Locality Served									
					Service Provider			Entity Type	
<p>Service Definition: Chore services provide assistance to older adults with household tasks that may be difficult to manage, such as heavy cleaning, yard work and minor repairs. These programs aim to help seniors maintain a safe and healthy living environment while promoting independence and reducing the risk of injury.</p>									
<p>Target Populations:</p>									

Service Description:

Service: Homemaker						Direct Service Waiver		
Unit Type	Hours	Total Units		People Served		Yes		No
Proposed Expenditure Amount			Funding Source			Match Funding		
			Title III-B					
			Title III-E					
			General Fund- OAA General					
			General Fund- Community Based					
			Voluntary Contributions					
			Fees					
			Total Proposed Expenditures					
Locality Served			Service Provider			Entity Type		
<p>Service Definition: Homemaker services offer assistance with household tasks like meal preparation, cleaning, and light housekeeping, helping older adults maintain a comfortable and organized living space. This service is designed to support older individuals who have difficulty with activities of daily living due to physical or cognitive limitations, enabling them to live independently for longer. This service can also provide respite to family caregivers.</p>								
<p>Target Populations:</p>								

Service Description:

Service: Personal Care						Direct Service Waiver		
Unit Type	Hours	Total Units		People Served		Yes		No
Proposed Expenditure Amount			Funding Source			Match Funding		
			Title III-B					
			Title III-E					
			General Fund- OAA General					
			General Fund- Community Based					
			Voluntary Contributions					
			Fees					
			Total Proposed Expenditures					
Locality Served			Service Provider			Entity Type		
<p>Service Definition: Personal Care services provide assistance with activities of daily living, such as bathing, dressing, grooming, and toileting. This service is designed to help older adults maintain personal hygiene and comfort while promoting dignity and independence. This service can also provide respite to family caregivers.</p>								
<p>Target Populations:</p>								

Service Description:

GROUP 2: ACCESS

Service: Care Coordination					Direct Service Waiver		
Unit Type	Hours	Total Units		People Served		Yes	No
Proposed Expenditure Amount			Funding Source		Match Funding		
			Title III-B				
			Title III-E				
			General Fund- OAA General				
			General Fund- CCEVP				
			Voluntary Contributions				
			Total Proposed Expenditures				
Locality Served			Service Provider		Entity Type		
<p>Service Definition: Care coordination services refer to the process of organizing and managing various healthcare, social, and support services to meet the needs of older individuals and their caregivers, ensuring they receive the right care at the right time. This service is particularly important for older adults who often have multiple chronic conditions, complex health needs, or face challenges in accessing appropriate care. Care coordination is designed to improve the quality of care, reduce duplication of services and enhance the overall well-being of older adults by providing holistic, seamless support.</p>							
<p>Target Populations:</p>							

Service Description:

Service: Care Transitions							Direct Service Waiver		
Unit Type	Contacts	Total Units		People Served			Yes		No
Proposed Expenditure Amount				Funding Source			Match Funding		
				Title III-B					
				Title III-D					
				General Fund- OAA General					
				General Fund- CCEVP					
				Voluntary Contributions					
				Total Proposed Expenditures					
Locality Served				Service Provider			Entity Type		
<p>Service Definition: Care transitions refer to the process of moving a patient from one care setting to another, such as from a hospital to home, from a nursing home to outpatient care, or between different healthcare providers. The goal is to ensure continuity of care, minimize the risk of complications, and improve the quality of life during these transitions, especially for older adults who may have complex health conditions. The goal of care transitions is to ensure a smooth, safe, and effective move between different levels or types of care, preventing avoidable hospital readmissions, improving health outcomes, and promoting independence and well-being.</p>									
<p>Target Populations:</p>									

Service Description:

Service: Communication, Referral, Information & Assistance						Direct Service Waiver		
Unit Type	Contacts	Total Units		People Served		Yes		No
Proposed Expenditure Amount			Funding Source			Match Funding		
			Title III-B					
			Title III-E					
			General Fund- OAA General					
			Voluntary Contributions					
			Total Proposed Expenditures					
Locality Served			Service Provider			Entity Type		
<p>Service Definition: Communication, Referral, Information and Assistance are activities that provide general information to older individuals, caregivers, or professionals, such as giving contact details for services, informing individuals about appropriate services and connecting them with external resources, and assessing individual service needs and directly linking them to services or supports provided by the agency or subcontractors.</p>								
<p>Target Populations:</p>								

Service Description:

Service: Options Counseling						Direct Service Waiver		
Unit Type	Contacts	Total Units		People Served		Yes		No
Proposed Expenditure Amount		Funding Source				Match Funding		
		Title III-B						
		General Fund- CCEVP						
		Voluntary Contributions						
		Total Proposed Expenditures						
Locality Served		Service Provider				Entity Type		
<p>Service Definition: Options Counseling is an interactive decision-support process that helps individuals make informed choices about long-term services and supports. The individual, or their legal representative, directs the process with the option to include others they choose. The individual remains actively involved throughout the entire Options Counseling process, ensuring their preferences and needs are prioritized in the decision-making.</p>								
<p>Target Populations:</p>								

Service Description:

Service Description:

Service Description:

Service Description:

GROUP 4: OTHER SERVICES

Service: Assistive Technology/ Durable Medical Equipment (DME)/Personal Emergency Response System (PERS)						Direct Service Waiver		
Unit Type	Devices	Total Units		People Served		Yes		No
	Payments	Total Units		People Served				
Proposed Expenditure Amount			Funding Source			Match Funding		
			Title III-B					
			Title III-E					
			General Funds- OAA General					
			Voluntary Contributions					
			Fees					
			Total Proposed Expenditures					
Locality Served			Service Provider			Entity Type		
<p>Service Definition: Assistive Technology/Durable Medical Equipment (DME)/Personal Emergency Response Systems (PERS) provide older individuals with specialized devices and equipment to support their independence, safety, and daily living. This includes assistive technology to enhance communication or mobility, durable medical equipment such as wheelchairs, walkers, or oxygen equipment, and personal emergency response systems (PERS) that allow individuals to request emergency assistance quickly. These services aim to improve the quality of life and ensure the safety of older adults by addressing their physical, mobility, and emergency needs.</p>								
<p>Target Populations:</p>								

Service Description:

Service Description:

Service: Emergency Services						Direct Service Waiver		
Unit Type	Contacts	Total Units		People Served		Yes		No
Proposed Expenditure Amount			Funding Source			Match Funding		
			Title III-B					
			General Funds- OAA General					
			Voluntary Contributions					
			Fees					
			Total Proposed Expenditures					
Locality Served			Service Provider			Entity Type		
<p>Service Definition: Emergency Services provides financial aid and resources, including referrals to public and private agencies, to older individuals facing emergency situations that threaten their health or well-being. The program offers immediate, short-term assistance to help access necessary resources during emergencies.</p>								
<p>Target Populations:</p>								

Service Description:

Service: Title III Employment Services						Direct Service Waiver			
Unit Type	Hours	Total Units		People Served			Yes		No
Proposed Expenditure Amount									
			Funding Source				Match Funding		
			Title III-B						
			General Funds- OAA General						
			Voluntary Contributions						
			Fees						
			Total Proposed Expenditures						
Locality Served									
Locality Served			Service Provider				Entity Type		
<p>Service Definition: Employment services assist older individuals obtain part-time or full-time employment opportunities. The service provides comprehensive support, from assessing individual needs to preparing for job placement, ensuring that older individuals are equipped with the skills and knowledge to successfully navigate the job market.</p>									
<p>Target Populations:</p>									

Service Description:

Service: Medication Management						Direct Service Waiver			
Unit Type	Hours	Total Units		People Served			Yes		No
Proposed Expenditure Amount									
						Funding Source		Match Funding	
						Title III-B			
						General Funds- OAA General			
						Voluntary Contributions			
						Fees			
						Total Proposed Expenditures			
Locality Served									
						Service Provider		Entity Type	
<p>Service Definition: Medication Management Services provide support to older individuals in safely and effectively managing their medications. This includes education on the proper use of prescription, over-the-counter (OTC), and herbal medications, as well as the use of devices like pill boxes or timers to ensure adherence to prescribed regimens. The service also involves medication screening, where individuals may be referred to a physician or pharmacist for personalized advice or assistance. Additionally, medication education materials such as brochures and videos are provided to inform older adults about potential side effects, risks of medication interactions, and best practices for medication use.</p>									
<p>Target Populations:</p>									

Service Description:

Service: Money Management						Direct Service Waiver		
Unit Type	Hours	Total Units		People Served		Yes		No
Proposed Expenditure Amount		Funding Source				Match Funding		
		Title III-B						
		General Funds- OAA General						
		General Funds- Community Based						
		Voluntary Contributions						
		Fees						
		Total Proposed Expenditures						
Locality Served		Service Provider				Entity Type		
<p>Service Definition: Money Management services help eligible older adults make decisions and complete tasks necessary to manage their daily finances. The goal is to enable older adults to stay financially stable, maintain independence, and protect their rights and well-being.</p>								
<p>Target Populations:</p>								

Service Description:

Service: Outreach/Public Information and Education						Direct Service Waiver		
Unit Type	Contacts	Total Units		People Served		Yes		No
Proposed Expenditure Amount			Funding Source			Match Funding		
			Title III-B					
			Title III-E					
			General Funds- OAA General					
			Voluntary Contributions					
			Total Proposed Expenditures					
Locality Served			Service Provider			Entity Type		
<p>Service Definition: Outreach/Public Information and Education provides information to older adults and the public about available programs, services, and resources for older adults and their caregivers. This includes reaching out to groups of older adults that may or may not be receiving services. The service may also involve creating special campaigns to raise awareness about issues and benefits important to older people.</p>								
<p>Target Populations:</p>								

Service Description:

Service: Residential Repair and Renovation						Direct Service Waiver			
Unit Type	Homes Repaired	Total Units		People Served			Yes		No
Proposed Expenditure Amount			Funding Source			Match Funding			
			Title III-B						
			Title III-E						
			General Funds- OAA General						
			Voluntary Contributions						
			Fees						
			Total Proposed Expenditures						
Locality Served			Service Provider			Entity Type			
<p>Service Definition: Residential Repair and Renovation services offer home repairs and maintenance to older adults which helps seniors maintain their homes according to minimum housing standards or adapt their homes to better meet their needs. The service covers essential repairs and modifications to ensure the health and safety. This includes structural repairs, electrical and plumbing work, weatherization, accessibility and security modifications, as well as yard work and home maintenance tasks critical for wellbeing.</p>									
<p>Target Populations:</p>									

Service Description:

Service: Socialization and Recreation					Direct Service Waiver		
Unit Type	Hours	Total Units		People Served		Yes	No
Proposed Expenditure Amount			Funding Source			Match Funding	
			Title III-B				
			General Funds- OAA General				
			Voluntary Contributions				
			Fees				
			Total Proposed Expenditures				
Locality Served			Service Provider			Entity Type	

Service Definition: Socialization and Recreation services provide opportunities for older adults to engage in activities that promote social interaction, mental stimulation, and physical well-being. These services aim to reduce isolation, encourage community involvement, and enhance the quality of life by offering recreational programs, social gatherings, and other engaging activities tailored to the interests and abilities of older individuals. The goal is to support emotional health, foster connections with peers, and encourage active living.

Target Populations:

Service Description:

Service: Volunteer Program						Direct Service Waiver			
Unit Type	Hours	Total Units		People Served			Yes		No
Proposed Expenditure Amount			Funding Source				Match Funding		
			Title III-B						
			General Funds- OAA General						
			Voluntary Contributions						
			Fees						
			Total Proposed Expenditures						
Locality Served			Service Provider				Entity Type		
<p>Service Definition: The Volunteer Program connects seniors with meaningful volunteer opportunities. The service includes informing the community about the need for volunteers, developing meaningful opportunities, and match older adults with suitable volunteer placements. The goal is to provide older adults with opportunities to contribute to their community while enhancing their sense of purpose and social engagement.</p>									
<p>Target Populations:</p>									

Service Description:

GROUP 5: NUTRITION

Service: Congregate Nutrition						Direct Service Waiver		
Unit Type	Meals	Total Units		People Served		Yes		No
Proposed Expenditure Amount		Funding Source				Match Funding		
		Title III-C(1)						
		Title III-E						
		NSIP						
		General Funds- OAA General						
		General Funds- Supplemental Nutrition						
		Voluntary Contributions						
		Total Proposed Expenditures						
Locality Served		Service Provider				Entity Type		
Total Congregate Meal Sites:								
<p>Service Definition: Congregate nutrition services provide nutritious meals to older adults at senior centers or other group settings, ensuring that meals meet the latest dietary guidelines. These meals are designed to support the health and well-being of older adults, with adjustments made for any special dietary needs. In addition to providing balanced nutrition, congregate nutrition sites offer opportunities for socialization and recreation, helping to reduce isolation and foster a sense of community.</p>								
<p>Target Populations:</p>								
Does the AAA provide emergency meals, in the event of unexpected closure of a congregate site?								
	Yes		No	If yes, ensure completion of the Grab and Go service pages.				

Meal Preparation and Service:

Efforts to provide innovative/modernized congregate nutrition services:

Nutrition Assessments, Referral and Screening Information:

Program Evaluation for Effectiveness:

Vendors or Subcontractor Monitoring Process and Frequency:

Service Description:

Nutrition Site Information:

	Site Name and Street Address	City or County of Site	Days and Hours of Operation	Food Provider
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				

14				
15				
16				
17				
18				
19				
20				
21				
22				
23				
24				
25				
26				
27				

Service: Grab and Go Nutrition

Title III Funding Source:

Title III-C(1)	Title III-C(2)
----------------	----------------

Grab and Go Nutrition funded with Title III-C(1) can be provided (check the applicable scenarios):

(A) During disaster or emergency situations affecting the provision of nutrition services and

(B) To older individuals who have an occasional need for such meal

Title III Funding Source:

For Grab and Go Nutrition funded with Title III-C(2) only, address Grab and Go in the Home Delivered Nutrition service page. **For Title III-C(1) funded Grab and Go Nutrition:**

Address how Grab and Go will enhance and not diminish the congregate meals program. Describe how the agency will monitor the impact on Congregate Nutrition. Provide detailed evidence based on current participant data and program projections:

Target Populations:

Eligibility Criteria:

Address how the AAA consulted with nutrition and direct service providers, interested parties and the general public on the need for Title III-C(1) Grab and Go:

Service Implementation:

Service: Home Delivered Nutrition						Direct Service Waiver				
Unit Type	Meals	Total Units		People Served			Yes		No	
Proposed Expenditure Amount			Funding Source				Match Funding			
			Title III-C(2)							
			Title III-E							
			NSIP							
			General Funds- OAA General							
			General Funds- Home Delivered Meals							
			General Funds- Supplemental Nutrition							
			Voluntary Contributions							
			Total Proposed Expenditures							
Locality Served			Service Provider				Entity Type			
<p>Service Definition: Home Delivered Meals provide eligible clients with nutritious, balanced meals delivered directly to their homes. Meals comply with the latest dietary guidelines. The service accommodates special dietary needs and ensures food safety in handling, preparation, and delivery. This service is intended for homebound individuals who are unable to leave home and attend social activities and does not have access to proper nutrition and transportation.</p>										
<p>Target Populations:</p>										
<p>Types of Home Delivered Meals Served (check all that apply):</p>										
	Frozen		Chilled		Shelf Stable		Hot		Other:	

Meal Preparation and Delivery:

Emergency Meal Provision- Type and Frequency:

Nutrition Assessments, Referral and Screening Information:

Program Evaluation of Effectiveness:

Vendor or Subcontractor Monitoring Process and Frequency:

Service Description:

HOME DELIVERED MEALS INFREQUENT DELIVERY WAIVER

Section 336 of the Older American Act establishes “nutrition projects for older individuals that provide—on 5 or more days a week (except in rural areas where such a frequency is not feasible and a lesser frequency is approved by the State agency) at least 1 home delivered meal per day, which may consist of hot, cold, frozen, dried, canned, or fresh foods and, as appropriate, supplemental foods and any additional meals that [the Area Agency on Aging] elects to provide.”

An essential component of the Home Delivered Meal (HDM) program is the social interaction and well-being check that naturally occurs during meal delivery. Within the broader aging network, there are concerns that this vital aspect of the HDM program may be lost when bulk meals are delivered less frequently, particularly in rural areas where participants are often isolated or vulnerable, and/or they may lack other sources of contact. Further, there is also a concern that commercial carriers, like FedEx or UPS, whose primary focus is on package delivery, are not designed to address the social, safety, nutritional, or functional needs of HDM participants. While there are financial constraints that also impact HDM programs, especially in rural areas, commercial delivery of home delivered meals should really only be reserved for the small percentage of participants who are geographically isolated and cannot be reached by regular HDM routes, if applicable.

Not all Area Agencies on Aging (AAAs) are eligible to request a Home Delivered Meals Infrequent Delivery (HDM-ID) Waiver. Agencies eligible to request a HDM-ID Waiver must have at least 50 percent or more of the localities within their planning and service area (PSA) defined as “rural” using the same definition provided in the State Plan for Aging Services Intrastate Funding Formula (IFF).

Eligible AAAs that deliver meals less than weekly to 25 percent or more of their total HDM participants due to feasibility constraints must, in cooperation with any service provider(s), develop and submit a HDM-ID Waiver for DARS review and approval through the Area Plan.

The HDM-ID Waiver must be submitted for review and approval prior to the AAA reducing their delivery frequency to less than weekly and must be updated when significant changes are made to the Area Plan.

Waiver Validity and Expiration: Provided there are no concerns with an AAA’s implementation of an approved HDM-ID Waiver, DARS will consider approved HDM-ID Waivers to be valid for the duration of the Area Plan Cycle. Annually, DARS will review rural locality designations during the IFF process to determine if an AAA with an existing HDM-ID Waiver will need to submit a HDM-ID Transition Plan to discontinue its HDM-ID program prior to the start of the next Area Plan Cycle. AAAs that lose their rural qualification for a HDM-ID Waiver in Year 4 of an Area Plan Cycle will have 1 additional FFY (i.e., Year 1 of the new Area Plan Cycle) to continue operating its HDM-ID program, however, the AAA must be in compliance with the HDM requirements by Year 2 of the new Area Plan Cycle.

HOME DELIVERED MEALS INFREQUENT DELIVERY (HDM-ID) WAIVER FORM

The Area Agency on Aging (AAA) requests a HDM-ID Waiver due to the feasibility of providing at least 1 home delivered meal per day on 5 or more days per week in a rural area:

PSA #:

Select the PSA # from the drop down list then click the button to auto fill the localities within the PSA. Returning to -select- then clicking the button clears the fields.

Select the localities within the PSA where meals are delivered less than weekly and state the method and frequency of delivery for those localities:

	Locality	Method	Frequency

Total number of participants receiving HDMs in the PSA:	
Total number of participants receiving less than weekly delivery:	
Percentage of HDM-ID participants:	

What is the AAA's **specific criteria** for identifying HDM clients who are most vulnerable?

Describe the AAA's plan for contact of socially isolated and vulnerable HDM-ID participants:

How will the AAA provide access to Nutrition Education and Nutrition Counseling for these participants?

Describe how the AAA will monitor and evaluate the success of HDM-ID implementation. For Waiver Renewals, please also include a summary of the outcomes of the existing HDM-ID implementation for the current or prior Area Plan Cycle.

For New HDM-ID Waiver Requests or for Renewals of HDM-ID Waiver Requests at the Start of a New Area Plan Cycle: Separately, the AAA should also submit to DARS for review the following documents:

- HDM-ID Plan
- AAA Registered Dietitian Nutrient Analysis/Meal Pattern documentation
- Governing Board and Advisory Council Approved HDM-ID Policy or Minutes from the Governing Board and Advisory Council Meetings that Outlined the HDM-ID Policy
- Current Food Vendor Contract/Agreement (for Renewals of HDM-ID Waivers)
- Commercial Package Delivery Procedures (if applicable)

Screening & Assessment:

Program Evaluation:

Service Description:

Service: Nutrition Education						Direct Service Waiver				
Unit Type	Sessions	Total Units		People Served			Yes		No	
Proposed Expenditure Amount			Funding Source				Match Funding			
			Title III-C(1)							
			Title III-C(2)							
			General Funds- OAA General							
			General Funds- Supplemental Nutrition							
			Fees							
			Total Proposed Expenditures							
Locality Served			Service Provider				Entity Type			
<p>Service Definition: Nutrition education is a program aimed at promoting better health and well-being by providing accurate, culturally sensitive information and instruction on nutrition, physical fitness, and overall health. This service is offered to older adults, caregivers, or both, in either group or individual settings, and is overseen by a registered dietitian or an individual with comparable expertise. The program focuses on reducing hunger, food insecurity, and malnutrition, while encouraging socialization and helping to delay the onset of adverse health conditions.</p>										
<p>Target Populations:</p>										
<p>Staff Qualifications for Service Delivery:</p>										

Frequency of Service for both Congregate and Home Delivered Participants:

Annual Education Plan Accommodations for Older Adult Learners:

Program Evaluation:

Service Description:

GROUP 6: DISEASE PREVENTION/HEALTH PROMOTION

Service: Disease Prevention/Health Promotion						Direct Service Waiver		
Unit Type	Sessions	Total Units		People Served		Yes		No
Proposed Expenditure Amount			Funding Source			Match Funding		
			Title III-B					
			Title III-D					
			General Funds- OAA General					
			Voluntary Contributions					
			Fees					
			Total Proposed Expenditures					
Locality Served			Service Provider			Entity Type		
<p>Service Definition: Disease Prevention/Health Promotion programs use evidence-based strategies to enhance health, prevent disease, and improve quality of life in aging populations. These programs are designed to address the unique health challenges faced by older adults, such as chronic diseases, mobility issues, and mental health concerns, by promoting healthier behaviors, increasing physical activity, improving nutrition, and encouraging social engagement.</p>								
<p>Target Populations:</p>								
<p>List the specific evidence-based services provided:</p>								

Program Staffing:

Service Locations:

Participation Tracking:

Screening:

Assessments:

Service Description:

Service: Health Education and Screening						Direct Service Waiver			
Unit Type	Hours	Total Units		People Served			Yes		No
Proposed Expenditure Amount			Funding Source			Match Funding			
			Title III-B						
			General Funds- OAA General						
			Voluntary Contributions						
			Fees						
			Total Proposed Expenditures						
Locality Served			Service Provider			Entity Type			
<p>Service Definition: Health Education and Screening services are designed to promote the well-being of older adults by providing essential information and assessments to support their health needs. Health education offers targeted information or materials on age-related diseases, chronic conditions, prevention, self-care, and independence, focusing on prevention, diagnosis, treatment, and rehabilitation. Health screening services include comprehensive assessments to determine an individual's current health status, aiming to detect or prevent common illnesses in older adults. These services may also include counseling, follow-up, and referrals to ensure optimal care and support for the individual's health and wellness.</p>									
<p>Target Populations:</p>									

Service Description:

Service Description:

Service Description:

Service: Caregiver Training						Direct Service Waiver		
Unit Type	Hours	Total Units		People Served		Yes		No
Proposed Expenditure Amount			Funding Source			Match Funding		
			Title III-E					
			General Funds- OAA General					
			Voluntary Contributions					
			Total Proposed Expenditures					
Locality Served			Service Provider			Entity Type		
<p>Service Definition: Caregiver Training provides caregivers with the knowledge and skills needed to deliver effective care. This service covers essential topics such as managing medical conditions, assisting with daily activities, understanding safety protocols, communication techniques, and coping with the emotional challenges of caregiving. Delivered by healthcare professionals or trained instructors, the training aims to enhance the caregiver's confidence, competency, and ability to provide high-quality care while promoting their own well-being.</p>								
<p>Target Populations:</p>								

Service Description:

Service Description:

Service: Institutional Respite						Direct Service Waiver		
Unit Type	Hours	Total Units		People Served		Yes		No
Proposed Expenditure Amount			Funding Source			Match Funding		
			Title III-E					
			General Funds- OAA General					
			General Funds- Community Based					
			Voluntary Contributions					
			Fees					
			Total Proposed Expenditures					
Locality Served			Service Provider			Entity Type		
<p>Service Definition: Institutional Respite is a type of respite care that is provided in a specialized facility or institution, rather than in the home or community setting. This form of respite care allows caregivers to temporarily place their loved one in a residential care facility where trained staff provide supervision, assistance with daily activities, and healthcare support. The facility may be a nursing home or a dedicated respite care facility.</p>								
<p>Target Populations:</p>								

Service Description:

Service Description:

Service: Financial Consultation						Direct Service Waiver		
Unit Type	Hours	Total Units		People Served		Yes		No
Proposed Expenditure Amount			Funding Source			Match Funding		
			Title III-E					
			General Funds- OAA General					
			Voluntary Contributions					
			Fees					
			Total Proposed Expenditures					
Locality Served			Service Provider			Entity Type		
<p>Service Definition: Financial consultation offers expert guidance in managing the financial aspects of caregiving, including budgeting, long-term care costs, insurance options, and estate planning. The service helps caregivers navigate complex financial decisions, alleviate financial stress, and secure their financial future while ensuring the well-being of their loved ones. It includes support with healthcare expenses, tax planning, and understanding financial assistance programs. The goal is to empower caregivers to make informed, sustainable financial choices as they manage caregiving responsibilities.</p>								
<p>Target Populations:</p>								
<p>Service Description:</p>								

Service: Direct Payments						Direct Service Waiver		
Unit Type	Payments	Total Units		People Served		Yes		No
Proposed Expenditure Amount			Funding Source			Match Funding		
			Title III-E					
			General Funds- OAA General					
			General Funds- Community Based					
			Voluntary Contributions					
			Total Proposed Expenditures					
Locality Served			Service Provider			Entity Type		
<p>Service Definition: Direct Payments are used for programs are services that are outside of traditional OAA services. It may be paid in cash or by voucher.</p>								
<p>Target Populations:</p>								

Service Description:

Service Description:

PART 4: TITLE VII SERVICES

GROUP 8: ELDER ABUSE PREVENTION

Forego completion of this page if all Title VII- Elder Abuse Prevention funding is budgeted for the Long-Term Care Ombudsman Program. If all Title VII- Elder Abuse Prevention funds are used for the Long-Term Care Ombudsman Program, complete the service page in Group 9: Long-Term Care Ombudsman.

Service: Elder Abuse Prevention					
Unit Type	Contacts	Total Units		People Served	
Proposed Expenditure Amount			Funding Source		
			Title III-B		
			Title VII- Elder Abuse Prevention		
			General Funds- OAA General		
			Voluntary Contributions		
			Total Proposed Expenditures		
Locality Served		Service Provider		Entity Type	
<p>Service Definition: Elder Abuse Prevention aims to protect older adults from abuse, neglect, and exploitation through education, early intervention, and support. These services include raising awareness, providing counseling, safety assessments, and facilitating community partnerships to ensure a coordinated response.</p>					
<p>Target Populations:</p>					

Service Description:

GROUP 9: LONG-TERM CARE OMBUDSMAN

Service: Long-Term Care Ombudsman Program	
Service Details (Indicate how the AAA ensures ombudsman coverage):	
<input type="checkbox"/>	The AAA operates this service for this PSA only.
<input type="checkbox"/>	The AAA arranges for another AAA to provide this service for this jurisdiction. <i>(If this is the case, forego the remainder of this service page after naming the AAA below.)</i>
Identify the other AAA contracted to provide this service:	
<input type="checkbox"/>	The AAA provides this service for one or more other PSAs.
Identify the other PSA(s) for which the agency provides this service:	
Proposed Expenditure Amount	Funding Source
	Title III-B
	Title VII- Elder Abuse Prevention
	Title VII-Long-term Care Ombudsman
	General Funds- OAA General
	General Funds- Ombudsman
	Dept. of Medical Asst. Services (DMAS) Ombudsman
	Supplemental Local or Regional Funding
	Total Proposed Expenditures
<p>In compliance with Section 306(a)(9) of the OAA, in the upcoming program year the Area Agency on Aging must expend on the Ombudsman program not less than the total amount of Title III (Section 304 (d)(1)(D) and Title VII funds expended FFY 2019.</p>	
Check this box to attest that the above statement is true:	
<input type="checkbox"/>	<input type="checkbox"/>
<p>Service Definition: The Office of the State Long-Term Care Ombudsman Program oversees a network of local program representatives that advocate for long term care recipients across multiple settings. These trained advocates work at the community (PSA) level to protect the health, safety, welfare and rights of long-term care recipients. Program representatives investigate and resolve complaints for individuals who reside in nursing facilities and assisted living facilities, and other settings where they receive community based long term services and supports. In addition, Ombudsman representatives provide information and guidance to help individuals access needed services, understand their rights, and navigate the long-term care system.</p>	
<p>Eligible Populations: Residents of long-term care facilities. (OAA Section 711(6)); individuals who receive home and community based long-term care services through adult day centers, home care organizations, hospice providers, DBHDS, area agencies on aging and any other non-profit or proprietary agencies (Code of Virginia, § 51.5-182).</p>	
Number of long-term care beds:	
Number of assigned staff to program:	
% FTE per each staff person assigned:	

Volunteer Recruitment and Management (if applicable):

All host entities (AAAs) providing Ombudsman Program services are required to carry out specific duties (set forth in 45 CFR Part 1324 (Subpart A § 1324.17-19), which include ensuring access to conflict-free ombudsman program services; providing consumers with information and assistance regarding long-term care; investigating and resolving long-term care complaints; and appropriately documenting program activities.

In regard to these required program duties, describe 3 primary (specific) goals for your ombudsman activities this year:

PART 5: STATE GENERAL FUND SERVICES

Service: State Funded Home Delivered Nutrition						
Unit Type	Meals	Total Units		People Served		
Proposed Expenditure Amount		Funding Source				
		General Funds- Home Delivered Meals				
		General Funds- Supplemental Nutrition				
		Fees				
		Total Proposed Expenditures				
Locality Served		Service Provider			Entity Type	
<p>The AAA acknowledges that this service requires the use of a sliding fee scale and cannot utilize any OAA or NSIP funding to support this service.</p>						
<p>Service Definition: Home Delivered Meals provide eligible clients with nutritious, balanced meals delivered directly to their homes. Meals comply with the latest dietary guidelines. The service accommodates special dietary needs and ensures food safety in handling, preparation, and delivery. This service is intended for homebound individuals who are unable to leave home and attend social activities and does not have access to proper nutrition and transportation.</p>						
<p>Target Populations:</p>						
<p>Types of Home Delivered Meals Served (check all that apply):</p>						
<input type="checkbox"/>	Frozen	<input type="checkbox"/>	Chilled	<input type="checkbox"/>	Shelf Stable	<input type="checkbox"/>
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	Hot	<input type="checkbox"/>
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	Other:	<input type="checkbox"/>

Service Description:

CARE COORDINATION FOR ELDERLY VIRGINIANS PROGRAM

Only complete this page if no Title III funding is budgeted for Care Coordination. If Title III funding is used, complete the Care Coordination service page under Group 2: Access instead.

Service: Service Coordination Level 2					
Unit Type	Hours	Total Units		People Served	
Proposed Expenditure Amount		Funding Source		Match Funding	
		General Fund- OAA General			
		General Fund- CCEVP			
		Voluntary Contributions			
		Total Proposed Expenditures			
Locality Served		Service Provider		Entity Type	
<p>Service Definition: Care coordination services refer to the process of organizing and managing various healthcare, social, and support services to meet the needs of older individuals and their caregivers, ensuring they receive the right care at the right time. This service is particularly important for older adults who often have multiple chronic conditions, complex health needs, or face challenges in accessing appropriate care. Care coordination is designed to improve the quality of care, reduce duplication of services and enhance the overall well-being of older adults by providing holistic, seamless support.</p>					
<p>Target Populations:</p>					

Service Description:

Service: Service Coordination Level 1				
Unit Type	Hours	Total Units		People Served
Proposed Expenditure Amount		Funding Source		
		General Fund- OAA General		
		General Fund- CCEVP		
		Voluntary Contributions		
		Fees		
		Total Proposed Expenditures		
Locality Served		Service Provider		Entity Type
This service requires the use of a sliding fee scale				
<p>Service Definition: Care coordination services refer to the process of organizing and managing various healthcare, social, and support services to meet the needs of older individuals and their caregivers, ensuring they receive the right care at the right time. This service is particularly important for older adults who often have multiple chronic conditions, complex health needs, or face challenges in accessing appropriate care. Care coordination is designed to improve the quality of care, reduce duplication of services and enhance the overall well-being of older adults by providing holistic, seamless support.</p>				
<p>Target Populations:</p>				

Service Description:

Service: Senior Outreach to Services (SOS)				
Unit Type	Referrals	Total Units		People Served
Proposed Expenditure Amount		Funding Source		
		General Fund- CCEVP		
		Voluntary Contributions		
		Total Proposed Expenditures		
Locality Served		Service Provider		Entity Type
<p>Service Definition: Senior Outreach to Services (S.O.S.) is a service coordination model designed to provide mobile, short-term interventions that connect seniors to community-based supports and services. Through proactive outreach and assistance, seniors are reached and offered a face-to-face interview to assess their needs and identify available services to help them live independently in the community.</p>				
<p>Target Populations:</p>				

Service Description:

Only complete this page if no Title III funding is budgeted for Options Counseling. If Title III funding is used, complete the Option Counseling Service page under Group 2: Access instead.

Service: Person-Centered Options Counseling				
Unit Type	Hours	Total Units		People Served
Proposed Expenditure Amount		Funding Source		Match Funding
		General Fund- OAA General		
		General Fund- CCEVP		
		Voluntary Contributions		
		Total Proposed Expenditures		
Locality Served		Service Provider		Entity Type
<p>Service Definition: Person-Centered Options Counseling is an interactive decision-support process that helps individuals make informed choices about long-term services and supports. The individual, or their legal representative, directs the process with the option to include others they choose. The individual remains actively involved throughout the entire Options Counseling process, ensuring their preferences and needs are prioritized in the decision-making.</p>				
<p>Target Populations:</p>				

Service Description:

Service Description:

PART 6: OTHER AAA SERVICES

Service:				
Unit Type		Total Units		People Served
Proposed Expenditure Amount				
		Funding Source		
		Total Proposed Expenditures		
Locality Served				
		Service Provider		Entity Type
Service Definition:				
Eligible Populations:				
Service Description:				

