Homemaker FAO's

1. Are certain activities prohibited to homemaker service providers?

Yes, providers should consult the Virginia Department for the Aging Service Standards to make sure they are knowledgeable about prohibited activities.

2. Is training required for homemaker service staff?

Yes, at hiring, homemakers should receive orientation on agency policies and procedures, community characteristics and resources, and procedures for conducting the allowable activities under this service. All homemakers shall have a minimum of 8 hours per year of inservice training after completing the first year of employment. Training programs that provide certification must comply with the guidelines of the Homecare University.

3. The VDA Homemaker Service Standard states that homemaker training that provides Certification must comply with training guidelines as established by the National HomeCaring Council. Where can I find information about this organization?

In 1986, the National Association for Home Care merged with the National Homecaring Council, which became part of the NAHC's related Foundation for Hospice and Home Care. For further information on this organization, please consult its website at www.nahc.org.