



VIRGINIA DEPARTMENT FOR AGING
AND REHABILITATIVE SERVICES

COVID-19 Response

July 24 Call: Frequently Asked Questions (FAQs)

August 10, 2020

DARS provides these FAQs in response to questions asked on the August 7, 2020 COVID-19 call with Area Agencies on Aging (AAAs).

When will training materials for verbal consent be available?

- *We hope to have training materials available by the week of Aug. 17th.*

Will the verbal consent also apply to Adult Services?

- *Verbal Consent applies to any No Wrong Door partner/provider on the System utilizing CRIA2 to make an electronic referral.*

Can we address the new Direct Connect for PeerPlace?

- *Yes, stay tuned. DARS NWD will be hosting an informational webinar and subsequent trainings on the No Wrong Door Direct Connect tool and PeerPlace.*