



WEEKLY E-MAILING

January 24, 2023

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Helpful Links

ACL News & Information

Here is a link to news & information from the Administration for Community Living (ACL):

<https://acl.gov/>

ADvancing States (NASUAD) Information

Here is a link to state technical assistance from ADvancing States:

<http://www.advancingstates.org/state-technical-assistance/enhancedtechnical-assistance>

Annual Update on Aging in Virginia

Charlotte Arbogast, MS, Senior Policy Analyst

[View this email in your browser](#)



VCU

Virginia Center on Aging
College of Health Professions



VIRGINIA DEPARTMENT FOR AGING
AND REHABILITATIVE SERVICES

Annual Update on Aging in Virginia

Wednesday, January 25, 2023, 9:00 a.m. - 10:15 a.m. (virtual)

The Virginia Center on Aging and the Virginia Department for Aging and Rehabilitative Services are pleased to invite you to the Annual Update on Aging, formerly known as VCoA's *Legislative Breakfast*. We're excited to share our work and demonstrate how it advances the health, well-being and equity for the elders of today and tomorrow. We hope you'll join us and our efforts to make the Commonwealth a place where people thrive at every age.

We look forward to this opportunity to “see” our colleagues from across the Commonwealth at this virtual event.

[Register](#)

The Administration for Community Living Awards Grants to USAging and NCOA

Kathy B. Miller, Director of Aging Programs

Last month the federal Administration for Community Living awarded grants to USAging and NCOA totaling \$125 million to rapidly increase the number of older adults and people with disabilities who have received the updated COVID-19 vaccine and annual flu vaccine. These programs will distribute funding and leverage partnerships across the aging and disability networks to host community vaccine clinics, provide in-home vaccinations, provide transportation to vaccination sites, conduct outreach and education to older adults and disabled people, and more. The two grants have complementary, but distinct, areas of focus.

[Click here](#) for more information.

ADvancing States is partnering with USAging and NCOA on these vaccine initiatives by providing technical assistance and serving as a lead resource to those states without Area Agencies on Aging.

Aging And Disability Vaccination Collaborative, USAging

With \$75 million in funding from ACL, USAging has established the Aging and Disability Vaccination Collaborative to distribute funding to enable organizations across the aging and disability networks to perform an array of vaccination promotion activities. Organizations selected for funding will host community vaccine clinics, provide in-home vaccinations, provide transportation to vaccination sites, and will conduct outreach and education to older adults and people with disabilities among other activities. USAging's funding opportunity is identified as "Option A".

Eligible applicants include:

- Area Agencies on Aging (AAAs)
- No Wrong Door Systems/ Aging and Disability Resource Centers (ADRCs) and other aging and disability community-based organizations
- Centers for Independent Living (CILs)
- Title VI Native American Programs
- Single State Planning and Service Areas/Territories
- ACL-funded Systems Serving Individuals with Disabilities

Note that States without AAAs may apply for a grant through Option A (USAging) as Single State Planning and Service Areas/Territories. Tribes or Title VI Native American programs can apply for a grant through either Option A or Option B (NCOA).

Applications to USAging will be accepted and reviewed on a rolling basis. There is no application deadline; however, USAging encourages applicants to apply soon to reach goals within the grant period. All grants must be completed by March 2024.

[Click here](#) for more information and application instructions.

COVID-19 and Influenza Vaccine Uptake Initiative, NCOA

With \$50 million in funding from ACL, NCOA will provide funding and technical assistance to hundreds of diverse community-based organizations, enabling them to conduct tailored outreach, host vaccine clinics, and offer services many older adults need to get vaccinated, such as transportation and assistance in scheduling appointments. NCOA's funding opportunity is identified as "Option B".

NCOA will award approximately 250 grants for 6-, 12-, or 15-month projects. Grant awards will support a larger national vaccination program, funded under the ACL's COVID-19 and Influenza Vaccine Uptake Initiative for Older Adults and People with Disabilities Notice of Funding Opportunity (HHS-2023-ACL-AOA-HDRC-0043). The goal of this funding opportunity is to increase the number of older adults and people with disabilities receiving COVID-19 and Influenza vaccinations.

Eligible applicants include:

- Senior centers
- Community centers
- Local community organizations that serve, support, and include older adults and people with disabilities
- Faith-based organizations that serve, support, and include older adults and people with disabilities
- Governmental agencies
- Other federally recognized nonprofit organizations

Applications to NCOA will be accepted and reviewed on a rolling basis until **March 1, 2023**.

[Click here](#) for more information and application instructions.

Riverside Center for Excellence in Aging & Lifelong Health Toolkit

Charlotte Arbogast, MS, Senior Policy Analyst

The Riverside Center for Excellence in Aging and Lifelong Health (CEALH) is pleased to make available a newly developed toolkit for caregiver support group leaders.



This toolkit is designed for support group facilitators who lead dementia caregiver groups. It is intended to enhance your comfort, confidence and skills while offering fresh ways for you to engage or re-engage your group members.

These resources are **FREE** and available for you to download and

Microlearning Video Series

A series of 10 videos following a support group as they navigate the challenges and gifts of caregiving. It includes 10 lessons, each 10 minutes or less. Through real-life scenarios, caregivers will learn how to care for themselves while supporting a person with dementia.

Video topics:

- Starting with You: Person-Centered Caregiving
- Caring for Your Mind: Guilt & Fear, Frustration, Loss & Grief
- Caring for Your Body: Body Mechanics, Sleep

use. To learn more and to access the complete toolkit, please visit the [Riverside E-Learning Resource Center](#)

- Caring for Your Soul: Spirituality, Being in the Moment Together, Just for You
- Caring for Your Mind, Body and Soul: Identifying and Accepting Help

[Facilitator's Companion Guide](#)

[Caregiver's Companion Guide](#)



RIVERSIDE

Center for Excellence in
Aging and Lifelong Health

More information can be found at our [E-Learning Resource Center](#)

As Seniors Battle a Loneliness Epidemic, the Friendship of a 76 and 17 year Old Shows Connection has no Limits

Cecily Slasor, Administrative Support

<https://fortune.com/well/2023/01/22/prevent-loneliness-intergenerational-friendship/>

“DOROT high school program fostering intergenerational support groups, pairs older adults with young students for an array of activities from games and affinity groups to music events. It serves over 4,000 older adults every year, many of whom are homeless, live alone, or crave connection, according to the organizations website.”



Cardinal Care Facts

1. Virginia Medicaid rebranded its programs as Cardinal Care on January 1, 2023. Cardinal Care follows a phased implementation that will be fully operational by July 1, 2023.
2. **Cardinal Care does not make any changes to coverage or services for members.** **Members and** providers do not need to take any action to enroll in Cardinal Care, and members can stay with their MCO and keep their same doctors.
3. Cardinal Care includes members *currently* served through the Medicaid Family Access to Medical Insurance Security (FAMIS) fee-for-service programs and managed care programs, including Medallion 4.0 and Commonwealth Coordinated Care Plus (CCC Plus).
4. Beginning January 1, 2023, you may see new Cardinal Care ID cards with the Cardinal Care logo. Fee-for-service (FFS) members can continue to use their current blue-and-white cards. Members will get a new Virginia Medicaid Cardinal Care fee-for-service card if they become newly eligible on/after January 1, 2023, or if their current card is lost or damaged. *Samples of FFS ID cards are on the DMAS Website.* Members in Cardinal Care managed care will receive new ID cards (with the Cardinal Care logo) from their Managed Care Organization (MCO) through mid-2023.
5. DMAS is making changes to the DMAS and enrollment broker websites. Until complete, all managed care members will continue to use the existing enrollment websites and enrollment helplines.
6. DMAS will consolidate the Medallion 4.0 and CCC Plus contracts, under a single Cardinal Care MCO Contract – *effective upon approval by the Centers for Medicare and Medicaid Services (CMS); anticipated in early 2023.*
7. DMAS and the MCOs will gradually discontinue use of the Medallion 4.0 and CCC Plus program names and will replace with Cardinal Care Managed Care.
8. Beginning January 1, 2023, our eligibility verification systems (ARS, Medicall, and 270/271 EDI transaction) reflect MCO or fee-for-service enrollment, and no longer list CCC Plus or Medallion 4.0 (see Attachment 1). Additionally, all MCOs will accept Medallion and CCC Plus service authorizations and claims through either previous submission process.

9. Beginning in January 2023, open enrollment for all Medicaid MCO members follows a regional schedule, based on where the member lives.
10. See the Cardinal Care implementation timeline below for details. Additional information, including sample member ID cards, and the latest program updates about Cardinal Care are posted on the *Cardinal Care Transition* page of the [DMAS website](#).

**Cardinal Care Implementation
Timeline**
January 1, 2023 – June
30, 2023

January 2023 Cardinal Care Branding	April 2023 Managed Care Contract Consolidation	June 30, 2023 Fully Implemented
<ul style="list-style-type: none"> • New Cardinal Care ID Cards begin to circulate for fee-for- service and MCO members. • ARS and Medicaid reflect managed care enrollment as MCO. • MCOs accept service authorizations and claims submissions through either program submission process. (Providers can continue to identify the program name by the MCO provider ID reflected in ARS, Medicaid, and the 270/271 eligibility transaction). • Open enrollment is aligned for all Managed Care members based on the region where the member lives. 	<ul style="list-style-type: none"> • DMAS will operate its MCO programs under a single Cardinal Care Managed Care Waiver and Contract • Contract includes all populations and services historically included in Medallion or CCC Plus Programs. • Excludes all populations and services that had been excluded from managed care. • Consolidated contract improves continuity of care and members no longer transition between the two MCO programs. Example: Medallion members transitioning into hospice or long-term services and supports will no longer drop to FFS before enrolling in managed care. 	<ul style="list-style-type: none"> • Enrollment Broker will implement a single Cardinal Care Managed Care website, phone number and Mobile Application. <i>(Until July, the existing Medallion and CCC Plus managed care enrollment broker websites will be co-branded with Cardinal Care, Medallion, and CCC Plus program names.)</i> • After July 1, 2023, DMAS and Enrollment broker websites will no longer use the Medallion 4.0 and CCC Plus Program names.

MCO Provider Services Contact Information	
MC O	Phone/Website
Aetna Better Health of Virginia	1-800-279-1878 https://www.aetnabetterhealth.com/virginia/providers/index.html
Anthem HealthKeepers Plus	Medallion - 1-800-901-0020 CCC Plus - 1-855-323-4687 https://www.anthem.com/

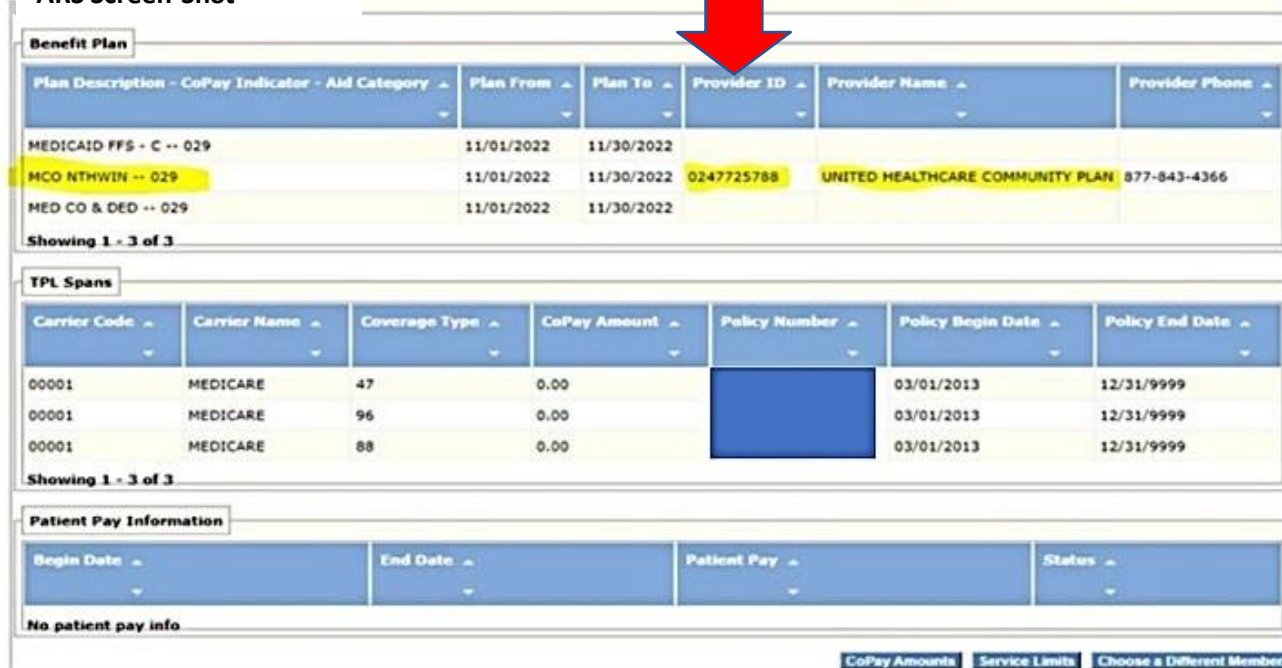
Molina Healthcare	1-800-424-4518 https://www.molinahealthcare.com/providers/va/medicaid/home.aspx
Optima Health	Medical - 1-800-229-8822 Behavioral Health – 1-800-648-8420 https://www.optimahealth.com/providers/
UnitedHealthcare	Medallion: 1-844-284-0146 CCC Plus: 1-877-843-4366 www.uhcprovider.com/
Virginia Premier Health Plan	1-800-727-7536 https://www.virginiapremier.com/providers/medicaid/provider-resources/

Attachment 1: Identifying MCO Program in ARS and Medical Using MCO Provider ID Number

Providers should continue to use the DMAS eligibility verification systems, including the web-based automated response system (ARS), Medical telephonic system, and 270/271 EDI transactions to verify member eligibility and managed care enrollment. Beginning January 1, 2023, DMAS' eligibility verification systems will simply reflect the member's fee-for-service or MCO enrollment. The eligibility verification systems will continue to include the member's MCO name and phone number, MCO provider ID, and the member's MCO enrollment dates. MCOs have transitioned to accept managed care service authorizations and claims through either program submission process. However, if providers have a separate business need to identify the CCC Plus and Medallion 4.0 programs during this transition, they can do so from the MCO provider ID listed in ARS, Medical and 270/271 EDI transaction. Each MCO has a separate Provider ID number for CCC Plus and Medallion 4.0, as shown in the table below. The ARS screen shot below shows where the MCO Provider ID number is located. The MCO Provider ID number is also shared in Medical and the 270/271 eligibility verification transaction.

MCO	Medallion 4.0 Provider ID	CCC Plus Provider ID
Aetna	0562425543	0247726596
Anthem	0562425972	0247726836
Molina	0575325995	0247725432
	0562427754	0247719971

ARS Screen-Shot



The screenshot displays the ARS interface with three main sections: Benefit Plan, TPL Spans, and Patient Pay Information. A red arrow points to the MCO Provider ID number 0247725788 in the Benefit Plan table.

Plan Description - CoPay Indicator - Aid Category	Plan From	Plan To	Provider ID	Provider Name	Provider Phone
MEDICAID FFS - C -- 029	11/01/2022	11/30/2022			
MCO NTHWIN -- 029	11/01/2022	11/30/2022	0247725788	UNITED HEALTHCARE COMMUNITY PLAN	877-843-4366
MED CO & DED -- 029	11/01/2022	11/30/2022			

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Carrier Code	Carrier Name	Coverage Type	CoPay Amount	Policy Number	Policy Begin Date	Policy End Date
00001	MEDICARE	47	0.00		03/01/2013	12/31/9999
00001	MEDICARE	96	0.00		03/01/2013	12/31/9999
00001	MEDICARE	88	0.00		03/01/2013	12/31/9999

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Begin Date	End Date	Patient Pay	Status

No patient pay info

CoPay Amounts Service Limits Choose a Different Member